

Appendix L

Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
Environmental complaints	19, 21, 23 and 28 October 2020 (Referred by the Contractor on 20, 23, 27 and 30 October 2020)	<p>Environmental Complaint No: EC-035-CKRKTW20201020_01_C062& CKRKTW20201021_01_C063& CKRKTW20201028_01_C064</p> <p>Details of Complaint</p> <p>Complaint (ref.: CKRKTW20201021_01_C063) was received by Gammon Construction Limited on 19 October 2020. The same criticism was also received by Highway Department (CKRKTW20201028_01_C064) on 28 October 2020; Gammon Construction Limited referred both on 20 and 30 October 2020, respectively. Besides, a similar complaint (ref.: CKRKTW20201021_01_C063) was received by Gammon Construction Limited on 21 October 2020, and additional information from the complainant was obtained on 23 October 2020 afterward. The complaint related to the noise concern was detailed as follows:</p> <p>19 and 28 October 2020:</p> <ul style="list-style-type: none"> - 就 貴署於10月10日參與本苑舉辦的第五次業主委員會會議上，當中提到工程團隊已重新調配晚間工序，並將於10月尾下旬完成所有夜間打鑿工程。但根據本苑居民反映，至今每天仍有打鑿工程於晚間至清晨時份進行，使居民受到滋擾和不能入睡，甚至需要服用安眠藥及向精神科醫生求助。此外，本處接獲大量本苑居民就有蓋隔音屏障將延至2021年底才得以落成反映極為不滿，鑑於本苑經已飽受長期之噪音滋擾，現敦請 貴署盡早完成上述屏障，並提供更新的完成日期，將有關噪音影響減至最低。 - 縱使上述工程是在《環境影響評估條例》下，完成相關環境影響評估報告，並得到環保署所批准的「環境許可證」，但在現實情況下嚴重地影響了本苑居民，直接地對居民身心構成傷害。故此，本處特來此信，要求 貴署立即正視本苑居民的訴求，將餘下工序安排於日間進行、停止進行夜間打鑿工作，以免本苑居民於晚間繼續受到噪音滋擾。 <p>21 October 2020:</p> <ul style="list-style-type: none"> - 上周發現馬頭角工地於晚上11時至凌晨4時發出聲浪，雖然最近數天的晚間時分沒有發現聲浪問題，惟2020年10月21日下午4時許卻再次出現聲浪，擔心晚間亦會發出聲浪。因此，希望聯絡工地夜班同事了解情況。 - 此外，除了較早前反映的「卜…卜…卜」聲響外，最近每天凌晨5時30分左右，發現新增一種猶如啟動大型冷氣機（非敲擊式）的聲響，故詢問是否與工地有關。 <p>23 October 2020:</p> <ul style="list-style-type: none"> - 我今晚都係聽到 dup dup 聲。我頭先夜晚9點幾再叫左管理處上來聽，但再次同我講，d 聲音來源係你地嘅工程。 - 我同佢講左我地下午嘅對話，佢始終都係話呢 d 聲係工程嘅聲，絕對唔係大廈發出嘅聲。 - 我諗我要報警去處理了。 	Closed	3	37

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	<p>- 希望你明白，我和我屋企人真係再咁樣 1 晚都嫌多。我見到個 5 歲嘅囡晚晚瞓得唔好真係好勝。</p> <p>- 我聽日會同老公再傾下，如真係要報警，我好唔好同警方講低你嘅電話？如果唔合適，請告知，我就唔話比警方聽，等佢地自己搵你地公司。</p> <p style="text-align: center;"><u>Details of Investigation and findings</u></p> <p>As reported by the Contractor, the construction activities were conducted during the restricted hours on 19, 21 and 23 October 2020, which were:</p> <p>19, 21 and 23 October 2020</p> <p><u>From 19:00 to 23:00</u></p> <ul style="list-style-type: none"> • Rock breaking below S6 layer (40m below ground) • Water pumping <p><u>From 23:00 to 07:00 on next day</u></p> <ul style="list-style-type: none"> • Rock breaking below S6 layer (40m below ground) • Water pumping <p>Valid Construction Noise Permit (CNP no.: GW-RE0603-20) had been granted from EPD to cover the operation time of powered mechanical equipment (hereinafter PME) from 19:00 to 23:00 and 23:00 to 07:00 on next day by different group and conditions.</p> <p>As reported by the Contractor, except for ventilation fan with enclosure, Sound Power Level \leq 85dB(A), electric submersible water pump (CNP 283), wastewater treatment plant, Sound Power Level \leq 80dB(A), electric air blower and electric welding machine, all other PMEs were only operated inside the shaft with all openings covered by acoustic enclosure.</p> <p>As reported by the Contractor, proper noise mitigation measures had conducted to comply with the listed condition in the granted CNP, such as all opening of access shaft had been covered by acoustic enclosure for noise screening, the door of a tally room at the Access Shaft had been closed during the nighttime works and specific ventilation fan had been connected to silencers which not less than 8.9m in length.</p> <p>From the results of the compliance check, no non-compliance was found under the conditions in the granted CNP.</p> <p>It is considered that the noise mitigation measures had been implemented properly by the Contractor to comply with the terms and condition under the valid CNP during the works conducted during the restricted hours. Besides, no non-compliance was found on the compliance check with PME list based on the Contractor's information.</p>			

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<p>14 and 19 October 2020 (Referred by the Contractor on 30 October 2020)</p>	<p>Environmental Complaint No: EC-036-CKRKTW20201029_01_C065</p> <p><u>Details of Complaint</u></p> <p>Complaints (EPD ref.: K10/RE/00023386-20 and K10/RE/00023742-20) were received by Environmental Protection Department on 14 and 19 October 2020 and referred by Gammon Construction Limited on 30 October 2020. The complaint related to the noise concern was detailed as follows:</p> <p><u>14 and 19 October 2020:</u></p> <ul style="list-style-type: none"> - Complaint said that noise from the construction works at the site caused noise problem during daytime and also on Sunday. - Please ensure the works fulfill the relevant environmental legislation and conditions stipulated in the valid construction noise permit. Please ensure the noise mitigation measures proposed in the approved Construction Noise Mitigation Measures Plan are fully and properly implemented for the purpose of reducing the construction noise impact of the construction site affecting the NSRs in particular Grand Waterfront and Hang Chien Court. - Please take necessary environmental measures to minimize the noise nuisance. <p><u>Details of Investigation and findings</u></p> <p>According to the information on the complaint, the noise problem came from the construction works during the daytime and Sunday. Because of this, the construction works conducted on 14 and 18 October 2020 will be investigated.</p> <ul style="list-style-type: none"> - As reported by the Contractor, the construction activities were conducted during the daytime on 14 October 2020 and restricted hours on 18 October 2020, which were: <p>14 October 2020 <u>Daytime (i.e 07:00 - 19:00)</u></p> <ul style="list-style-type: none"> • Rock breaking and drill in the shaft area • Grouting • Drilling at traffic deck for observation wells and dewatering wells <p>18 October 2020 <u>9:00 - 23:00</u></p> <ul style="list-style-type: none"> • Rock Breaking below S6 layer (40m below ground) • Water Pumping <p><u>23:00 – 05:30</u></p> <ul style="list-style-type: none"> • Rock Breaking below S6 layer (40m below ground) • Water Pumping <p><u>5:30 – 07:00</u></p> <ul style="list-style-type: none"> • No works was conducted by the Contractor <p>According to the Contractor’s information, mitigation measures for the noise nuisance source were implemented by the Contractor at Ma Tau Kok to</p>	<p>Closed</p>		

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	<p>comply with the requirement of the approved Construction Noise Mitigation Measures Plan, such as the movable noise barrier was erected on the specific powered mechanical equipment (hereinafter PME) and Quiet PME was used to conduct the construction works. Besides, more mitigation measures to enhance noise screening performance were also implemented by the Contractor, such as an acoustic deck installed on the Access Shaft Deck. Meanwhile, an additional acoustic panel also installed to cover the small opening of the shaft partially; an acoustic sheet barrier had been erected along the site boundary; ventilation inlet of the Access Shaft Deck was covered by the acoustic fabric; an inflatable noise barrier was erected near one of the remaining openings of the shaft to enhance the performance of noise screening.</p> <p>Furthermore, the operation of breaking was only conducted inside the access shaft with the acoustic deck which located around 40m below of the ground level.</p> <p>As reported by Contractor, acoustic deck was made by the sheet pile, which filled in concrete, and additional noise absorptive panel was installed underneath the deck to enhance the effectiveness of the noise minimization.</p> <p>Based on the EM&A monitoring schedule and the additional environmental monitoring at Grand Waterfront in October 2020, noise monitoring was conducted at EM&A stations and additional monitoring stations at Grand Waterfront on 9 and 15 October.</p> <p>Based on the monitoring results on 9 and 15 October 2020, all readings were recorded under the criteria stipulated in EIAO-TM. No Limit level for Noise was triggered.</p> <p>As observed by ET's in-situ observation during the monitoring at the EM&A station, the detectable noise sources mostly came from traffic noise from To Kwa Wan Road and noise from the Kowloon Bay and Ma Tau Kok work area was also intermittently heard at E-N12a and E-N21a.</p> <p>For the additional monitoring stations at the first and second refuge floors of Grand Waterfront, intermittence breaking noise, which mitigated by the acoustic deck also heard from the Ma Tau Kok. In addition, no breaking activity was observed on the exposed area of Ma Tau Kok.</p> <p>Regular site inspections were conducted by ET on 14 and 21 October 2020 with IEC, there were no breaking activity observed on the exposed area at Ma Tau Kok. The detectable noise source was coming from the underground breaking activity but no adverse observation for noise was recorded. Besides, some of mitigation measures for noise were also observed during site inspection.</p> <p>For the construction works conducted on 18 October 2020, valid Construction Noise Permit (CNP no.: GW-RE0603-20) had been granted from EPD to cover the operation time of PME for the restricted hour by different group and conditions.</p> <p>As reported by the Contractor, except for ventilation fan with enclosure, Sound Power Level ≤ 85dB(A), electric submersible water pump (CNP 283), wastewater treatment plant, Sound Power Level ≤ 80dB(A), electric air blower and electric welding machine, all other PMES</p>			

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	<p>were only operated inside the shaft with all openings covered by acoustic enclosure.</p> <p>As reported by the Contractor, proper noise mitigation measures had conducted to comply with the listed condition in the granted CNP, such as all opening of access shaft had been covered by acoustic enclosure for noise screening, the door of a tally room at the Access Shaft had been closed during the nighttime works and specific ventilation fan had been connected to silencers which not less than 8.9m in length.</p> <p>From the results of the compliance check, no non-compliance was found under the conditions in the granted CNP.</p> <p>It is considered that the noise mitigation measures had been implemented properly by the Contractor to comply with the requirement of the approved Construction Noise Mitigation Measure Plan during the daytime works and also the terms and condition under the valid CNP during the works conducted during the restricted hours. Besides, no exceedance was found based on the noise monitoring data at the EM&A station and Additional monitoring station at Grand Waterfront and non-compliance was not found on the compliance check with PME list based on the Contractor's information.</p>			
<p>15 October 2020 (Referred by the Contractor on 30 October 2020)</p>	<p>Environmental Complaint No: EC-037-CKRKTW20201029_01_C066</p> <p><u>Details of Complaint</u></p> <p>Complaint (EPD ref.: K10/RE/00023522-20) was received by Environmental Protection Department on 15 October 2020 and referred by Gammon Construction Limited on 30 October 2020. The complaint related to the noise concern was detailed as follows:</p> <ul style="list-style-type: none"> - The resident of Grand Waterfront complained that the tunnel works at the site in Kai Tak West caused noise problem after 7pm and also on the holiday of 1 October 2020. - Please ensure the works fulfill the relevant environmental legislation and conditions stipulated in the valid construction noise permit. Please ensure the noise mitigation measures proposed in the approved Construction Noise Mitigation Measures Plan are fully properly implemented for the purpose of reducing the construction noise impact of the construction site affecting the NSRs in particular Grand Waterfront and Hang Chien Court. - Please take necessary environmental measures to minimize the noise nuisance. <p><u>Details of Investigation and findings</u></p> <p>As the complaint was received by the Environmental Protection Department on 15 October 2020 and notified that the noise problem happened after 7 pm, therefore, the tunnel works conducted on 14 October 2020 during the restricted hour will be investigated.</p> <p>As reported by the Contractor, the construction activities for tunnel works at Kowloon Bay were conducted during the restricted hours on 1 and 14 October 2020, which were:</p> <p>1 October 2020</p> <p><u>From 7:00 to 19:00</u></p> <ul style="list-style-type: none"> • Formwork Erection and Dewatering 	<p>Closed</p>		

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		<p><u>From 19:00 to 23:00</u></p> <ul style="list-style-type: none"> Formwork Erection and Dewatering <p><u>After 23:00</u></p> <ul style="list-style-type: none"> Dewatering <p>14 October 2020</p> <p><u>From 19:00 to 23:00</u></p> <ul style="list-style-type: none"> U bolt erection and Dewatering <p><u>After 23:00</u></p> <ul style="list-style-type: none"> U bolt erection and Dewatering <p>Valid Construction Noise Permit (CNP no.: GW-RE0478-20) had been granted from EPD to cover the operation time of powered mechanical equipment (hereinafter PME) during the restricted hours by different group and conditions.</p> <p>As reported by the Contractor, some PMEs were used for tunnel construction works at site during the restricted hours.</p> <p>From the results of the compliance check, no non-compliance was found under the conditions in the granted CNP. Besides, operated mobile crane also obtained the Quality Powered Mechanical Equipment Label (QPME) showing a Sound Power level of $\leq 104\text{dB(A)}$.</p> <p>It is considered that the noise mitigation measures had been implemented properly by the Contractor to comply with the terms and condition under the valid CNP during the works conducted during the restricted hours. Besides, no non-compliance was found on the compliance check with PME list based on the Contractor's information.</p>			
Notification of summons	--	--	--	0	0
Successful prosecutions	--	--	--	0	0